

YOUR HEALTH SERVICES IN WEST LANCASHIRE

It's important you access the right health service for you.

Pharmacy

Local pharmacies offer free, confidential and expert advice on a wide range of health issues. They can give clinical advice about many minor health concerns and advise if you need further support beyond what they can offer.

NHS111

When you need medical help or advice fast, but it isn't a 999 emergency, call the **NHS111** service for **FREE** from your mobile or landline. **111 is available 24 hours a day, 365 days-a-year.**

It is also online www.111.nhs.uk

Extended Access

You can also access a local GP in the evening and at the weekend, seven days a week, 365 days-a-year with the Extended Access scheme. This service is offered at various GP practices across West Lancashire, your registered practice will be able to advise you of your closest one.

To book an evening or weekend appointment, call your GP practice and make an appointment as you would do normally. More information at www.nhs.uk/GPaccess or via your GP.

Patient Access

Manage your repeat prescriptions and make GP appointments using the FREE Patient Access website and smartphone app. Simply search for 'Patient Access' in the app store.

If using Patient Access for the very first time, you will first have to contact your GP practice so that you can register to use the app.

myGP

Make and cancel GP appointments, manage your repeat prescriptions and set medication reminders using the FREE myGP smartphone app. Search myGP in the app store or visit www.myGP.com to download.

You can register to use the myGP app with your mobile number and date of birth.

Online

You can find trusted advice and a helpful symptom checker about hundreds of health conditions and details of GPs and pharmacies in your local area by visiting www.nhs.uk

GP

GPs are open in core hours during the day, although local practice times may vary.

GP out-of-hours

You can still speak to a GP even after your practice has closed by using the GP out-of-hours service.

To access this service, simply call **NHS 111** or visit www.111.nhs.uk

Dental

For emergency treatment when your dentist is closed, call **0300 123 4010**.

Walk-in Centre and Urgent Treatment Centre

Both centres can treat minor injuries and minor ailments, and are open seven days a week, **365 days-a-year and open 8am-8pm.**

- Formally referred to as West Lancashire Health Centre, this centre is based in Ormskirk (Ormskirk Hospital, Wigan Road, Ormskirk, L39 2AZ) and appointments can be made in advance by calling **111**.
- Skelmersdale Walk-in Centre (The Concourse, Skelmersdale, WN8 6LJ), offers a walk-in service.

You will be seen by a clinician who will decide how urgent your case is and you will then be seen in priority order.



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www.westlancashireccg.nhs.uk